

Students Insurance: A Guide to RSA Travel Assistance Mobile App

Download the RSA Travel Assistant App

The RSA Travel Assistance App is your ultimate travel safety companion. Developed by leading security and medical experts it provides you with up to date travel information and advice and real time alerts on breaking news globally.

The RSA Travel Assistance App can be downloaded onto your smart phone from the Apple App store or Google Play store.

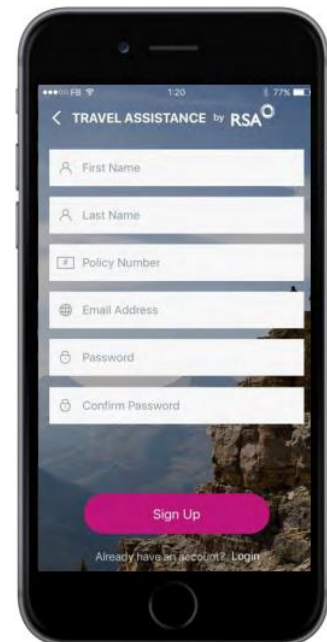


How to Register

When you first open the app, click on the **Register** button to set up your profile.

Enter your details on screen:

- The policy number is RTT306251
- Your email address should be your University of Portsmouth address i.e. up123456@myport.ac.uk
- Your password must be:
 - Between 8-20 characters
 - Contain at least one upper and lower case letter
 - At least one number and a character from the list below: ! @ # \$ % ^ & * () - + ? | = } { ; ; "




Notification & Location Settings

The app may then prompt you to enable location and notification settings.

It is recommended that you **allow** the app to **access your location while using** it, and **agree** that the app can **send you notifications**. However, it is your choice whether you want the app to be able to identify your location or not.

Completing your settings

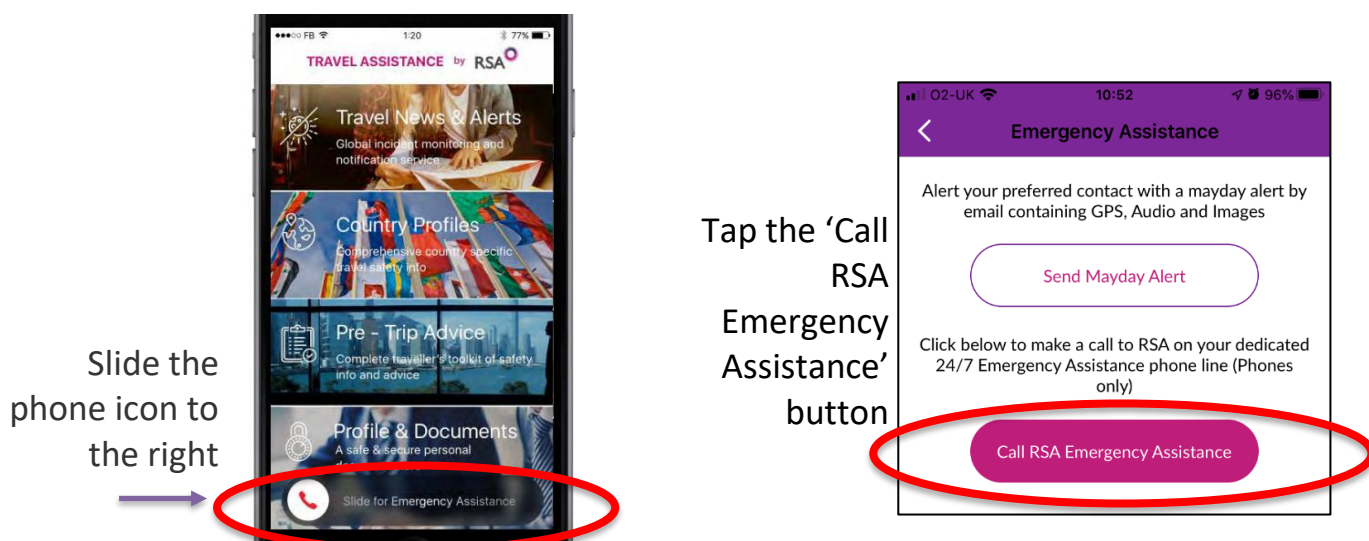
The settings screen should now be displayed on your app. If it isn't, tap on the Settings  button in the top right hand corner of your screen.

Your First Name and Last Name should already be filled in.

Please add your mobile number. It must start with the UK's country code +44, then take off the first zero of your phone number. i.e. 07123456789 should be written as +447123456789

Requesting Emergency Assistance

If in the unfortunate event that you need emergency assistance whilst you are away, you can use the RSA Travel Assistance App to get help to you.



Information found in the RSA Travel Assistance App

Click on the link below to find more information about the features of the app (opens in a new browser window)

<https://www.rsabroker.com/system/files/A%20Guide%20to%20RSA%20Travel%20Assistance%20App.pdf>